

## About Us

Legal website operator identification:

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**Instagram / TikTok: [@cloudtears\\_apparel](https://www.instagram.com/cloudtears_apparel)**  
**Company's complaints office:**  
[support@cloudtears-apparel.com](mailto:support@cloudtears-apparel.com)

### **competent supervisory authority for audiovisual media services:**

Medienanstalt Berlin-Brandenburg (mabb)  
Kleine Präsidentenstraße 1  
10178 Berlin  
Internet: <https://www.mabb.de/>

In accordance with Section 19 UStG (VAT Act) we do not charge German VAT, and consequently do not quote this on our invoices (small business).

### **Alternative dispute resolution:**

The European Commission provides a platform for the out-of-court resolution of disputes (ODR platform), which can be viewed under <https://ec.europa.eu/odr>.

We are neither willing nor obliged to participate in dispute resolution proceedings before consumer arbitration boards.